

## AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions and listings of claims in the application.

These amendments introduce no new matter and support for the changes is replete throughout the specification, claims, and drawings as originally filed. Any changes are made without prejudice and are not to be construed as abandonment of the previously claimed subject matter or agreement with any objection or rejection of record.

### **Listing of Claims:**

1-8. Cancelled.

9. **(Currently Amended)** A method of **performing organizing discussion and members in a group to facilitate** conflict resolution, the method comprising the steps of:

- (a) randomly assigning a plurality of group participants into a first group, a second group and a third group;
- (b) selecting a plurality of chorus participants to act as a chorus;
- (c) directing group participants into spaces based on the group assignments from step (a);
- (d) allowing conflict interaction between the group participants in at least one initial boundary space;
- (e) having the plurality of chorus participants provide a commentary as step (d) takes place;
- (f) rotating the group participants such that said first group becomes said second group, said second group becomes said third group and said third group becomes said first group;
- (g) assigning the plurality of chorus participants into one of the first, second and third groups;
- (h) selecting new chorus participants;
- (i) repeating steps (d) and (e);
- (j) repeating steps (f), (g) and (h);
- (k) repeating steps (d) and (e);
- (l) and having all the participants discuss the first, second and third groups and at least one conflict interaction.

10. (Previously Presented) The method of claim 9, wherein step (l) includes:
  - (m) each of the first, second and third groups discussing amongst themselves;
  - (n) and breaking each of the first, second and third groups into smaller groups and having at least one further discussion.
11. (Previously Presented) The method of claim 10, further comprising the step of:
  - (o) having each participant complete an evaluation form including what each participant has learned during steps (a)-(n).
12. (Previously Presented) The method of claim 9, further comprising the step of:
  - (p) wherein in steps (e), (i) and (k) the commentary is given to an organizer who has organized and monitored the conflict resolution process.
13. (Previously Presented) The method of claim 11, wherein the evaluation form is substantially a Likert-type form.
14. (Previously Presented) The method of claim 9, further comprising the step of:
  - (q) providing additional time for a plurality of follow-up issues.
15. (Previously Presented) The method of claim 9, further comprising the step of:
  - (r) discussing a plurality of follow-up issues during an additional time allotment.
16. (Previously Presented) The method of claim 9, wherein the at least one conflict interaction concerns at least one workplace issue.
17. **(Currently Amended)** A method of **facilitating-organizing discussion and members in a group to facilitate** conflict resolution concerning a business, comprising:
  - randomly assigning a plurality of group participants into a first group, a second group and a third group;
  - selecting a plurality of chorus participants to act as a chorus;

directing group participants into spaces based on the group assignments;  
allowing conflict interaction between the group participants in at least one initial boundary space;  
having the plurality of chorus participants provide a commentary as the previous step takes place;  
rotating the group participants such that said first group becomes said second group, said second group becomes said third group and said third group becomes said first group;  
assigning the plurality of chorus participants into one of the first, second and third groups;  
selecting new chorus participants; and  
encouraging a plurality of the participants to discuss at least one conflict interaction.

18. (Previously Presented) The method of claim 17, wherein the conflict interaction also concerns work productivity.

19. (Previously Presented) The method of claim 17, wherein the conflict interaction also concerns workplace violence.

20. (Previously Presented) The method of claim 17, wherein the conflict interaction also concerns a work situation.